

Agent 365 Governance

Establish governance and security across the agent ecosystem.



Solution Area

Digital Workplace

Security

Business Challenge

Agent adoption is expanding rapidly across business units, but governance and security controls haven't kept pace, and the gap is widening. Today we see agents being spun up across teams with inconsistent access and data control patterns, while ownership remains fragmented between IT and Security with no shared registry, accountability model, or guardrails.

This matters because risk is now compounding faster than control maturity can catch up: regulatory assurance becomes difficult to prove, audit exposure grows with every new agent deployed, and the pace of scale slows as teams hit rework, unclear boundaries, and reactive security interventions. Without a governed foundation, the value of agents is eroded by the very risks their adoption introduces.

How It Helps

Insight brings assurance and adoption together under one team, so you know what to fix and then fix it, in just 4 to 6 weeks.

We start by inventorying your current agent estate, assessing risk posture, and confirming priority gaps, then design a governance architecture, policy model, and control patterns tailored to your environment. From there we configure controls across Microsoft Entra, Purview, and Defender, onboard your priority agents, and validate operations end to end before handing over a documented, operating-ready model.

The result is a governed baseline you can scale from - built on the Microsoft stack you already trust, aligned to your identity, data protection, and threat monitoring posture, and structured so your IT and Security teams share a single source of truth for every agent in production.

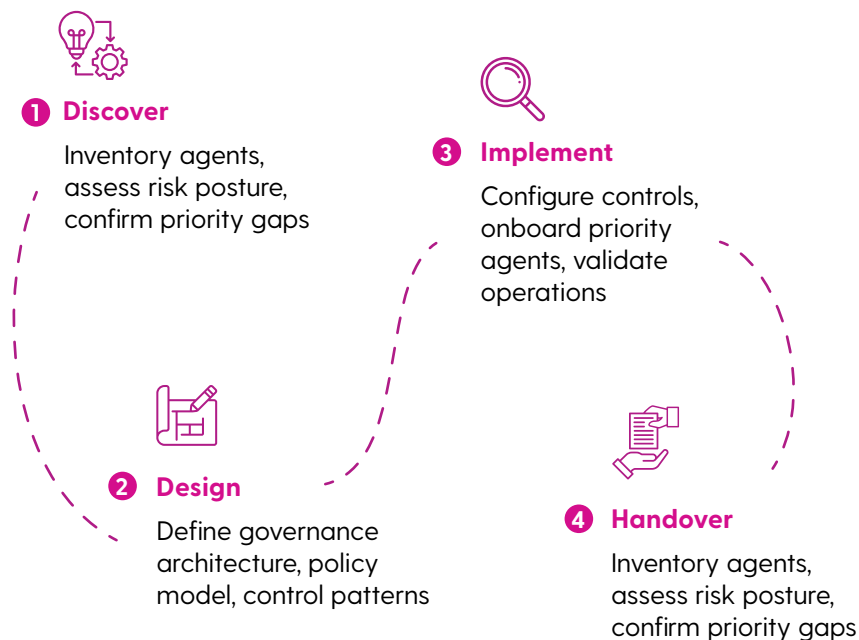
Duration:

4 – 6 Weeks

Benefits:

- **Reduced risk exposure:** Consistent identity, data, and threat controls applied across every agent, closing the gap between adoption pace and control maturity.
- **Audit and regulatory readiness:** Defensible evidence of governance, ownership, and policy enforcement when regulators or auditors ask.
- **Faster, safer scale:** Clear guardrails remove rework and approval bottlenecks, so new agents reach production without compromising assurance.
- **Unified ownership:** A shared operating model that resolves IT and Security fragmentation with defined roles, registry, and lifecycle.
- **Microsoft-native foundation:** Built on Entra, Purview, and Defender, leveraging existing investments rather than introducing new tooling.

Four-phase Delivery



What We See Today

- Rapid agent adoption across business units.
- Inconsistent access and data control patterns.
- Fragmented ownership between IT and Security.

Why It Matters

- Risk increases faster than control maturity.
- Regulatory assurance becomes difficult to prove.
- Scale slows due to rework and unclear guardrails.

Why Insight for Microsoft?

Few can compare with our relationship with Microsoft. Partners for 30 years and counting, we are the largest Microsoft global partner with more than 5,000 consultants and 1000 dedicated Microsoft resources globally. Our best-in-class capabilities, unmatched expertise, and ability to successfully deliver solutions built across all areas of Microsoft technology have earned us numerous recognitions.

Microsoft Highlights

22 Specialisations including:

- Azure Virtual Desktop
- Identity and Access Management
- Threat Protection

7 Partner Designations, including:

- Infrastructure (Azure)
- Modern Work
- Security

About Insight

Insight Enterprises is a leading Solutions Integrator that helps clients solve technology challenges by combining the right hardware, software, and services. We're a global Fortune 500 technology company with a network of over 6,000 partners and experts around the world who provide access to end-to-end IT capabilities. For more than 35 years, we have delivered and optimised technology solutions for our clients efficiently, effectively, and safely. We are rated as a Great Place to Work, a Forbes World's Best Employer, and a Fortune World's Best Workplace. Discover more at au.insight.com. NSIT-M