Business challenge
Educating staff is critical for adopting new technology such as mixed reality and Microsoft® HoloLens® 2. Providing up-to-date enablement training that can scale is no easy task and can drain time and resources.

Our solution
Partnering with Insight gives you the flexibility to focus on core business needs while we handle all the learning and development tasks. Using our experience and resources, we’ll create and deliver custom training for your employees locally and globally.

Services include:
- Preflight support and understanding
  - HoloLens in a Day
  - License install and user management assistance
  - Device provisioning and readiness
- Dynamics 365® Remote Assist training courses
  - Remote Assist basics
  - Remote Assist intermediate features and Dynamic 365 field services
- Dynamics 365 Guides training courses
  - Guides authoring
  - Guides operating
- Subject matter expert consultation
  - For help with any technical questions or setup/installation process
- Design thinking workshop
  - To ideate on use cases and further your journey with mixed reality

Benefits
- Repeatable course structure
- Access to mixed reality experts
- Accelerated performance improvement

Our partner
Microsoft Partner | Mixed Reality

Insight helps you manage business today and transform the future.
Our learning and development process

We translate technical processes and soft-skill requirements into well-defined and easy-to-understand content. Each program is created according to our proven methodology.

<table>
<thead>
<tr>
<th>Needs analysis</th>
<th>Project leadership</th>
<th>Blended learning</th>
<th>Customised materials</th>
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<tbody>
<tr>
<td>Your teams and their existing processes are reviewed to help build custom learning programs.</td>
<td>We collaborate with key stakeholders and project owners to ensure the learning program aligns with transformation initiatives.</td>
<td>Using a mix of instructional strategies, we build best-in-class learning solutions that meet the needs of all workers.</td>
<td>We incorporate role-specific, day-in-the-life scenarios that are tailored to your unique business requirements.</td>
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Mixed reality industry use cases

Organisations in various industries can benefit from the power of mixed reality with Microsoft® HoloLens® 2.

<table>
<thead>
<tr>
<th>Industry</th>
<th>Use Case</th>
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<tbody>
<tr>
<td>Architecture, engineering and construction</td>
<td>Preview designs at scale, reconstruct 3D models quickly and improve work safety with eyes up and hands free.</td>
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<td>Education</td>
<td>Enhance learning by enabling students to investigate and explore subjects in exciting new ways.</td>
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<tr>
<td>Government and utilities</td>
<td>Visualise complex data with holograms to collaborate in 3D project environments while optimising flexibility, safety and cost efficiency.</td>
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<td>Retail</td>
<td>Lower the barrier to purchase and empower customers to shop beyond physical inventory with the ability to sample different product features from virtual catalogs.</td>
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<td>Healthcare</td>
<td>Envision a surgery before it starts or ensure flawless surgical procedures with the aid of mixed reality.</td>
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<tr>
<td>Manufacturing</td>
<td>Optimise operations, decrease training times and increase efficiency in complex assembly and maintenance processes.</td>
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</table>

About Insight

At Insight, we define, architect, implement and manage Insight Intelligent Technology Solutions™ that help your organisation run smarter. We’ll work with you to maximise your technology investments, empower your workforce to work smarter, optimise your business and create meaningful experiences.